



UNIVERSITY OF  
**TORONTO**

NEW COLLEGE  
**INTERNATIONAL PROGRAMS**



# YOUTH IEP

INTERNATIONAL  
ENGLISH  
PROGRAMS

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PRE-ARRIVAL  
GUIDE 2019

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## PRINTER-FRIENDLY VERSION

If you would like to print a copy of this Pre-Arrival Guide, you can find a printer-friendly copy here:





# WELCOME

Dear Students,

We are so excited that you have made the decision to come to Toronto this summer! The Youth International English Program has always been an incredibly fun and vibrant community. We can't wait for you to join us!

Of course, many questions will need answering before you arrive. Everything you need is right here. This package will tell you all about the incredible city you're about to visit, the diverse group of students you'll meet, and provide you with everything you need to have the best experience possible.

This program isn't just a fun summer away from home. It's an opportunity to explore the world outside your personal borders and learn what's out there. This could be the first step towards making the University of Toronto your postsecondary home!

Bruce Russell  
Academic Director

Hong Si  
Director of Administration

## UNIVERSITY OF TORONTO

Throughout the Youth IEP, you will be living on the St. George Campus, located in the heart of downtown Toronto. This beautiful campus is close to everything the city has to offer. Whether it's premier shopping experiences at the Eaton Centre or Yorkville, delicious international foods and culture, or the CN Tower for some incredible photos, U of T is the place to be.

With a yearly enrollment of over 17,000 international students, UofT is one of the most international universities in North America. We are dedicated to ensuring that our international students feel supported throughout their time at U of T. There are so many support systems in place, and we will be happy to show you around. Be sure to use your time here to explore your future!

## TORONTO

Toronto is widely considered one of the best cities in the world in which to live and work. During your stay, you'll see many of its attractions, visit premier shopping centres, and experience its international neighbourhoods. We are sure that after spending your summer with us, Toronto will feel like a home away from home!





## ▶ AIRPORT SERVICE

Our counsellors will be ready to greet you when you arrive at the airport! Be sure to look for our big “University of Toronto” signs and their smiling faces.

After you exit the plane, you will go through customs, pick up your bags, and make your way to the arrivals area. Our incredible counsellors will be waiting there for you.

Once you have confirmed how you will be arriving in Toronto, the International Programs office will be sending you a confirmation with more information about your arrival. If any of your arrival details change, please let the International Programs Office know as soon as possible by sending an email to [study.english@utoronto.ca](mailto:study.english@utoronto.ca).

**Emergency Phone Number (on Arrival Days)**  
**+1.416.946.3853**





## ▶ ENGLISH CLASSES

All students attend class in the morning from 10:00am to 1:00pm. Some students take classes in the afternoon as well. Afternoon classes will be from 2:00pm to 5:00pm.

On the first day of class, you will take a written test and talk with a teacher for a few minutes. These tests will help us place you in the best class for you, with students of a similar level.

Youth IEP students can choose from a range of courses, including the General English Course, Academic Preparation Course, IELTS or TOEFL iBT Preparation Courses, and the Extended English Course. You should think about your course selections carefully. Classes fill up, and we are not always able to accommodate requests for course changes after your arrival.

## ▶ CERTIFICATE & EVALUATION

If you successfully complete your classes, you will receive a certificate of course completion from New College, University of Toronto, a personalised evaluation from your teacher, and (if you take IELTS or TOEFL) your score on your final practice test. To get your certificate, you have to:

- Participate in class activities and talk with the other students in the class
- Complete the major class project
- Go to class on time, every day.

If you skip classes (and you're not sick), we have to inform your parents. If you are often late to class, or miss 4 or more classes without a good reason, you will be at risk of not receiving your certificate. **Students missing class without a valid reason will also lose activities and Free Time privileges.**

Remember that you'll be in a class with students from different countries. Some of them might have different points of view from you, or different accents. Or maybe their best subject is grammar, while what you're really good at is speaking. That's what makes our program special: you have the chance to make friends from all around the world. Be ready to learn from each other, not just the teacher.



## ▶ NEW COLLEGE RESIDENCE

For many students, residence is the best part of the program. You'll get to call UofT your home while living with all of your new friends. Whether you spend your time playing games in the cozy lounge spaces, hanging out with your friends in the common rooms, or just relaxing in your own room, this is the university experience!

## YOUR ROOM



Bed + Linens



Desk + Chair



Wardrobe  
with Mirror



Bookshelf +  
Reading Light



Wi-Fi Access



Large Window

## ROOM ASSIGNMENTS: SINGLE OR DOUBLE

We offer single and double rooms. While you can make a rooming request, we cannot guarantee we can accommodate everyone's requests. Either way, you'll have no trouble finding new friends and practicing your English!

Girls and boys will have separate floors in the residence building. You have lots of time to hang out during the day!

## ROOM KEYS

When you check-in at the New College Residence, you will receive your own room key. This key will give you access not only to your room, but also to the residence building, the elevators, and your floor. Your room door will lock automatically when you close it, so remember to carry it with you at all times!

## BATHROOMS & SHOWERS

There are several shared bathrooms on each residence floor with private showers. The water used in the bathrooms is perfectly clean and safe to drink, so it's easy to keep your water bottle filled!

## AUDREY TAYLOR DINING HALL

The Audrey Taylor Dining Hall is a central place to enjoy all your meals – it offers daily options like roast chicken, vegetable stir-fry, and many other delicious meals.

The Dining Hall offers a wide variety of fresh fruits and vegetables, a salad bar, drinks, daily soup selections, and the dessert and ice cream bar. Vegetarian and vegan options are always available too.

If you have any allergies or dietary restrictions, please make sure your parents/guardians let us know in Part 2: Health Information of the Final Forms. Please also let us know when you arrive so that our staff can check in with the cafeteria regarding your dietary needs.

## YOUR RESIDENCE

- 24/7 Front Desk Staff
- Night Security Guard
- Common Rooms with Televisions
- Common Kitchens with Fridge, Microwave, Stove and Oven
- Air-Conditioned Rooms
- Key Access into Residence Building
- High Speed Internet (Wi-Fi)
- Shared Bathroom with Private Showers
- Coin-Operated Laundry Facilities
  - \$1 to wash
  - \$1 to dry
  - Free Laundry Soap

## COMPUTER ACCESS & WI-FI

You'll have access to New College's Computer Lab, in case you don't bring a device of your own. You'll also have Wi-Fi in the residence. It's fast, reliable, and just about everywhere.

By using the University of Toronto's Wi-Fi Network, you agree to abide by the University of Toronto's rules and guidelines as outlined in the Appropriate Use of Information and Communication Technology. For the full policy, please see [HERE](#).





## ▶ ACTIVITIES

During the program, we have many activities planned for you – you’re here to have fun too! Throughout the week, your counsellors will take you to a variety of on-campus and off-campus activities - we’ll be sure to take you to the main tourist attractions like the CN Tower. On weekends, you’ll have the opportunity to visit some of the farther places like Niagara Falls and Canada’s Wonderland. Attendance to all activities is mandatory – unless you have class.

## ▶ CLUBS

**Clubs are engaging counsellor-led activities for students registered only in morning classes\*.** Clubs are a fun way to meet new people and learn new skills. Each Club meets every week, allowing students to continually work on a project in their area of interest.\*\* You will be signing up for an afternoon club once you arrive at the program.

\*Clubs are only offered during the afternoon. If you are taking afternoon courses (Extensive English Course, TOEFL iBT Preparation Course, or IELTS Preparation Course), you will not be taking Clubs.

\*\*Please note, we cannot guarantee space in your preferred Club based on space and availability.

### ARTS & CRAFTS

This club is an opportunity for creative self-expression. This club will let students explore how they express themselves through art and showcase their work in the program.

The club may include:

- Painting
- Drawing
- Crafting

### MUSIC

This club provides a space for our campers combine basic music theory with song-playing. We encourage students to bring their instruments! This is a great club for students wishing to improve their musical ability and performance skills.

The club may include:

- Singing
- Dancing
- Performance Art

*We are able to provide some instruments for students - please contact us if you have a specific request. We also encourage you to bring your own instrument - please note that if you do bring your own, the International Programs Office is not responsible for any lost or stolen items.*

### CUISINE

This club allows students to share and communicate elements of their culture and cuisine through food. Counsellors will guide students through food safety and basics of following a recipe, meal prep, baking, cooking, and proper use of kitchen tools. This club introduces students to important and useful skills while sharing flavours and tastes from home.

The club may include:

- Baking
- Cooking
- Food Safety
- Following a Recipe
- Meal Preparation

### MEDIA

This club allows students to explore different cultural areas of Toronto, with an emphasis on the creative use of digital and social media. This is a great club for students who want to capture memories from their summer in Canada!

The club may include:

- Videography
- Photography
- Social Media
- Digital Responsibility

### INTRAMURAL & ORGANIZED SPORT

This club is for our students interested in athletics, teamwork, and sportsmanship. Students who like team sports, trying new things, competition, and inclusiveness will love this club.

The club may include:

- Football (Soccer)
- Basketball
- Being a Team Player
- Leadership



# ▶ SAFETY

Toronto is one of the world's safest cities, but it's also big and unfamiliar for most students. Thankfully, our counsellors will always be with you when you leave New College.

## YOUTH IEP WRISTBANDS

When you arrive at the program, you'll get a Youth IEP Wristband. Please always have this with you.

Your wristband has the 24/7 Emergency Phone Number on it. In case of an emergency, please call the number to speak with one of our staff members. **This number is for students only.** If your parents and/or guardians need to speak to our staff, they should call the office during regular hours at +1.416.946.3853 or send an email to [study.english@utoronto.ca](mailto:study.english@utoronto.ca).

Your wristband will also let you into the Dining Hall for your meals. If you lose or break your wristband, talk to your coordinator or the International Programs Office to get a new one.

## OUR COUNSELLORS

Counsellors will be your leaders, mentors, facilitators, coaches, and friends! They live in residence with you and will be there for whatever you need, to take attendance, and to make your experience as amazing as possible. Our devoted team is available during the day and night to make sure that you're safe, happy, and getting some sleep.

## FREE TIME

Some evenings, students will have the opportunity to visit a variety of nearby stores (snacks, toiletries, and AC adapters are usually the most popular items to purchase).

Students can sign out of the residence from 6:00pm and must return by the start time of the evening activity (usually 7:00pm or 7:30pm). **Parents must submit consent for their child to have access to Free Time.**

Free Time will not be available every day due to early activity start times, and longer weekend excursions.

Counsellors will monitor the area around campus, and ensure that students have their emergency phone number. Students may only leave the residence if they are with a friend.



# ▶ ADDITIONAL INFORMATION

## WEATHER

Toronto can range from 15°C to 30°C during the summer, and sometimes experiences heat waves as high as 40°C, so you'll need a variety of clothes to be comfortable. Toronto is also known for having thundershowers in the afternoon, so it's also a good idea to bring an umbrella or a raincoat.

## MONEY & VALUABLES

Bring a bank card that works with Canadian bank machines (ATMs). These bank cards are widely accepted in Toronto, but please confirm with your bank that they will work in Canada.



Meals, activities, and transportation are all included in your program fees, but you'll have opportunities to buy snacks, personal items, and other fun things when we go shopping. Make sure you and your parents plan how much money you want to spend.

Please be aware of your own valuables and belongings. The International Programs Office is not responsible for any lost or damaged property during the program.

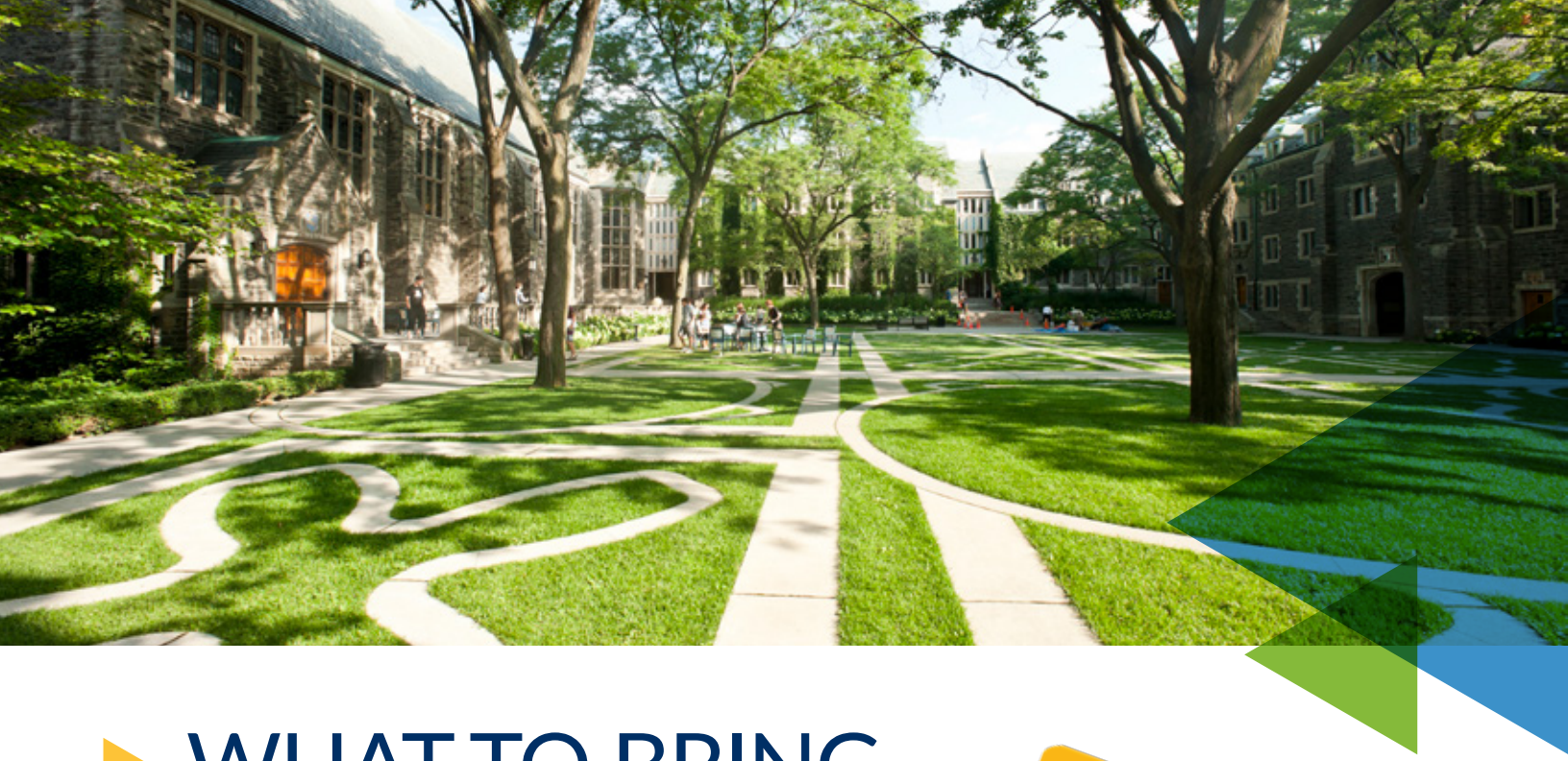
## VISITING FAMILY & FRIENDS IN TORONTO

For the best program experience, we highly recommend you visit friends and family before or after the program.

If you want to visit your friends and family in Toronto, please make arrangements with the International Programs Office **at least 1 business day in advance.** Any sign-outs for the weekend must be received by the International Programs Office by 4:00pm (Eastern Time) on Friday. **Sign-outs can only happen from 11:00am to 11:00pm.**

Your parents/guardians must email [study.english@utoronto.ca](mailto:study.english@utoronto.ca) to give permission for you to be picked up by anyone at least 18 years or older, including themselves, and the International Programs Office must have acknowledged your email in order for you to sign out.

Please refer to the Information Package for Parent and Guardians for detailed information about the sign-out process.



## ▶ WHAT TO BRING

Make sure you come packed with everything you need! Here is a list of suggested items to bring to get you started.

### STUFF TO BRING

- Summer clothes
- Comfortable walking shoes and/or sandals
- Swimsuit
- Sweater and/or pyjamas (for sleeping in air conditioned rooms)
- Light jacket/raincoat
- Semi-formal Outfit (there will be dress-up events!)
- Athletic Wear (some of the activities get quite active!)
- Backpack
- Water bottle
- Phone & Charger (Canada has 120V power using Plug Type B)
- Toiletries & Medication (Soap, Shampoo, Deodorant, Toothpaste, etc)
- Umbrella/Rain Jacket
- Towel (The residence gives you a towel, but it's small)
- Sunscreen
- Stuff for having fun!



### STUFF TO LEAVE AT HOME

- Video Game Consoles
- Laptop/Tablet
- Speakers
- Winter jackets
- Family heirlooms
- Precious jewelry
- Your pets
- Maple Syrup (we already have a lot)

*Students are responsible for their own belongings and valuables. The University of Toronto International Programs office is not responsible for any lost, stolen, or damaged property.*

## ▶ PROGRAM LOCATION



### RESIDENCE ADDRESS

University of Toronto, New College  
40 Willcocks Street, Toronto, ON, M5S 1C6

### OFFICE ADDRESS

University of Toronto, New College  
Room 136, 21 Classic Ave, Toronto, ON, M5S 2Z3

# GENERAL RULES AND CODE OF CONDUCT

The University of Toronto's International English Programs follow all Canadian laws and policies. Students participating in the program will be responsible for doing so as well. Please note that it is the student's responsibility to arrange transit home should they violate rules that result in expulsion. Students will be given an extensive presentation on these rules when they arrive.

All students are expected to adhere to the University of Toronto Code of Conduct. A shortened version is available below. For the full Code of Conduct, please see [HERE](#).

## DISCIPLINE/PROGRAM RESPONSE

Disruption of our program environment or any of the policies listed below will result in any or all of the following actions:

- Meeting with program staff
- Reprimand/Warning
- Reporting of incident to parents/guardians
- Immediate suspension from the program
- Immediate expulsion from the program

## PROGRAM ENVIRONMENT

Our program maintains a space where everyone can feel safe, have fun, and enjoy a positive academic experience. Inclusiveness and respect are important parts of our program. Any form of bullying, malicious, or harmful behavior will not be tolerated.

## FIRE ALARMS

**Do NOT pull the fire alarm unless there is a fire.** Students will be fined up to CAD \$500.00 per fire truck that responds, typically 3. Should there be an actual fire, students are encouraged to use the alarms.

## RESIDENCE ROOMS

Students are responsible for keeping their room clean. Male and female students are not permitted in rooms together, and all students must sleep in their assigned rooms every night. Students must ensure that their door is closed and locked behind them. Students should keep their room keys with them at all times. The Program is not responsible for lost, damaged, or stolen items. If a student's room key is lost or damaged, it will be replaced at their expense.

## COMMON AREAS

Students are responsible for keeping all common areas (common rooms, lounges, hallways, bathrooms, laundry rooms, etc.) clean after use. If any common area is not kept clean, all students will help clean it. Any damage to or the removal of any property within the residence is forbidden. Students will be required to pay for any damages they cause to residence property.

## ACTIVITIES

Attendance to all activities is mandatory. Failure to arrive on time will result in disciplinary action. It is the students' responsibility to know meeting locations and times. Counsellors are always available to assist, if needed. Students are responsible for respecting their surroundings (e.g. museum rules, attraction rules, etc.).

# GENERAL RULES AND CODE OF CONDUCT

## CLASS ATTENDANCE & ENVIRONMENT

Students must attend their classes every day and on time. In the case of illness, the International Programs Office must be notified. Failure to attend class without valid reason will result in disciplinary action. If a student is often absent in class or otherwise misbehaving, their certificate will be at risk. Our instructors have their own individual classroom policies. Students disrupting or harming the classroom learning environment will be expelled from the program.

## CURFEW

Students must be in the residence and on their own floor by 11:00pm. Attendance will be taken. By 12:00am, students must be in their room and respect quiet hours.

## ALCOHOL & CANNABIS

Under Canadian law, it's illegal for those younger than 19 to purchase or consume alcohol or cannabis. If students are caught consuming, under the influence of, or in possession of alcohol or cannabis, the police will be notified. This will result in expulsion from the program.

## SMOKING

**The University of Toronto is a non-smoking campus.** Students will not be allowed to smoke on campus. In Toronto, it is illegal to smoke inside any building or within 9 metres of an entrance or exit of any building that is used by the public. It is also illegal for those younger than 19 to purchase any smoking products. All of the above also apply to all substances, including, but not limited to, e-cigarettes and vaporizers. Failure to follow these laws will result in large monetary fines and expulsion from the program.

## DRUGS

**No illegal drugs are permitted.** If students are caught using, under the influence of, in possession of, or distributing drugs, the police will be notified. This will result in expulsion from the program, and the student will suffer legal consequences. All prescribed medication must be reported to the program prior to arrival. A doctor's note must be provided upon request of the office.

## FAKE IDS

Fake identification cards (IDs) are not permitted at any time. If students are caught using or in possession of a fake ID, it will be taken from them. The police will be notified, as identity fraud is a crime.

## BULLYING

Bullying of any kind will not be tolerated. In accordance with the University of Toronto's Code of Student Conduct, no student shall engage in any disrespectful conduct based on one's race, ancestry, place of origin, colour, ethnic origin, citizenship, sex, sexual orientation, creed, age, family status, handicap, and/or any action that is known to be unwelcome by any student.

If a student has an issue with another student or staff member, please inform a counsellor. Mutual respect between all students and staff members is expected. Any breach of this respect will result in disciplinary action and/or expulsion from the program.

## INAPPROPRIATE DRESS

Inappropriate dress is clothing that does not meet our community standards of decency and includes language and/or images related to violence, profanity, discrimination of any kind, or is demeaning to an individual or group.

# FREQUENTLY ASKED QUESTIONS

## What happens if I need to go to the doctor?

If you're feeling sick, please call or visit the International Programs Office. We'll arrange a doctor's visit, and have a staff member take you to the clinic if necessary. If it is an emergency, please call the Emergency Number on your Youth IEP Wristband.

## I have a pre-existing condition that needs treatment. Will my health insurance from the program cover it?

The Health Insurance our program provides does not cover pre-existing conditions. If you need something checked that is pre-existing, you will need to pay for any medical fees. For a list of what the health insurance covers, please visit: [www.guard.me](http://www.guard.me). If you have any concerns, please do not hesitate to contact our office.

## What if I don't get the room choice I requested?

We'll do our very best to accommodate your request, but we cannot guarantee it. Rooms are assigned based on availability.

## How do I get placed in a class?

On the first day of class, you'll take an English placement test and have a short interview with an instructor. Based on the results, you'll be placed in a class with students of a similar level.

## My relatives live in Toronto. When can I go see them?

If there's someone outside the program that would like to see you, your parents/guardians will need to email us at [study.english@utoronto.ca](mailto:study.english@utoronto.ca) at least 1 business day in advance. For more information, please refer to the Parent/Guardian Information Package.

## I can't find the counsellor at the airport. Help!

Our counsellor should be the first person you see outside the luggage claim. They'll be holding a large 'University of Toronto' sign and wearing a blue U of T t-shirt. If you can't find a counsellor, please call us at +1.416.946.3853. We'll contact our counsellors and make sure they reach you as soon as possible!

## Can I leave the campus on my own?

On some evenings, students will have the opportunity to sign out of the residence for free time. Only students with the proper authorization forms will be able to participate in the free time. We will also offer on-Campus activities on those evenings, so there will always be something planned for students to do!

If you have any questions about the program,  
please do not hesitate to contact us!



## CONNECT WITH US

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